

## Appendix E - Corporate Priorities Performance Reporting 2013/14

| Ensure every child is valued so that they can succeed   |   |
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| Key priorities  |   |
| <ul style="list-style-type: none"> <li>▪ Our Council will improve standards in school by investing £75 million over three year in the boroughs primary and secondary schools and other programmes to provide additional places</li> <br/> <li>▪ Continued improvement in GCSE results aiming to match national levels for pupils gaining A*-C and maximise the opportunities for post 16 education and training</li> </ul>  |   |
| Quarterly indicators  | Annual Indicators   |
| <ul style="list-style-type: none"> <li>▪ The percentage of 16 to 18 year olds who are not in education, training or employment (NEET)</li> <li>▪ The percentage of care leavers in employment, education and training (EET)</li> <br/> <li>▪ Timeliness of statutory Social Care Assessments</li> <br/> <li>▪ Timeliness of children in care placed for adoption following an agency decision that the child should be placed for adoption</li> <li>▪ Number of CAFs/FCAFs initiated</li> <br/> <li>▪ The percentage of primary / secondary schools rated as outstanding or good</li> </ul> | <ul style="list-style-type: none"> <li>▪ The percentage of pupils achieving 5 GCSE grades A*-C (including Maths and English)</li> <li>▪ The number of additional school places provided</li> <br/> <li>▪ The percentage of pupils achieving Level 4 or above in both English and Maths at Key Stage 2</li> <li>▪ The percentage of school children eligible for Free School Meals (FSM) and take up</li> <li>▪ Achievement of a Level 3 qualification by the age of 19</li> </ul> |

| Reduced crime and the fear of crime   |  |
|---|--|
| Key priorities  |  |
| <ul style="list-style-type: none"> <li>▪ Reduce violent crime by tackling domestic violence and addressing the issues of gangs</li> <br/> <li>▪ Reduce substance misuse as a driver for crime and disorder through the delivery of the Alcohol, Drugs and Licensing strategies</li> <li>▪ Deliver the priorities identified in the anti-social behaviour strategy and respond to the Anti-Social Behaviour Act 2013</li> <br/> <li>▪ To work with partners to reduce Acquisitive Crime and support victims</li> <br/> <li>▪ Build and support a place where people respect one another and enjoy safe and peaceful lives through the delivery of the Cohesion Strategy</li> </ul> |  |
| Quarterly indicators  | Annual Indicators  |
| <ul style="list-style-type: none"> <li>▪ The number of domestic violence offences</li> <br/> <li>▪ Repeat incidents of domestic violence</li> <br/> <li>▪ The number of violent crimes</li> <br/> <li>▪ The number of serious youth violence offences</li> <br/> <li>▪ Alcohol-attributable recorded crimes</li> <br/> <li>▪ The number of residential burglaries</li> </ul>  | <ul style="list-style-type: none"> <li>▪ The percentage of victims who are satisfied with the way their ASB complaint was dealt with</li> <br/> <li>▪ The percentage of people who believe people from different backgrounds get on well together</li> <br/> <li>▪ The percentage of people who perceive people not treating one another with respect and consideration to be a problem in their area</li> </ul> |

| Improve health and wellbeing through all stages of life  |   |
|--|---|
| Key priorities   |   |
| <ul style="list-style-type: none"> <li>▪ Work with partners to reduce health inequalities and encourage healthy lifestyle choices</li> <li>▪ Work with GPs and local providers to improve joined up services through children's centres and schools to improve children's health and give them the best start in life</li> <li>▪ Promote physical activity including the re-building of Abbey Sport centre by 2014</li> <br/> <li>▪ Support older people to be active and healthy</li> </ul> |   |
| Quarterly indicators   | Annual Indicators   |
| <ul style="list-style-type: none"> <li>▪ Uptake of child immunisation</li> <br/> <li>▪ The number of leisure centre visits</li> <li>▪ The number of Active Age (over 60's) leisure memberships</li> <br/> <li>▪ Number of smoking quitters 19-64</li> <br/> <li>▪ Delayed Transfers of Care that are the fault of adult social care</li> </ul>   | <ul style="list-style-type: none"> <li>▪ The proportion of spend on care and support in the home via direct payments</li> <li>▪ The percentage of children in Reception / Year 6 recorded as obese</li> </ul> |

| Create thriving communities by maintaining and investing in new and high quality homes  |  |
|---|--|
| Key priorities  |  |
| <ul style="list-style-type: none"> <li>▪ Complete the estate renewal programmes to provide 831 new Council and mixed-tenure homes in 2015</li> <li>▪ Deliver 472 new and affordable homes through the innovative Housing Local Education Partnership by 2014</li> <br/> <li>▪ Deliver a major regeneration programme on key sites such as Academy Central and Lymington Fields by 2016 and there is planning consent for 10,000 new homes on Barking Riverside</li> </ul> |  |
| Quarterly indicators  | Annual Indicators  |
| <ul style="list-style-type: none"> <li>▪ Average time taken to re-let local authority housing (calendar days)</li> <li>▪ The number of homeless applications accepted</li> <li>▪ The number of households living in temporary accommodation</li> </ul>  | <ul style="list-style-type: none"> <li>▪ The percentage of non-decent council homes</li> <li>▪ The number of affordable homes delivered</li> </ul> |

| Maximise growth opportunities and increase the household income of Borough residents   |  |
|--|--|
| Key priorities   |  |
| <ul style="list-style-type: none"> <li>▪ Deliver key strategies e.g. the Economic Regeneration Strategy and the Barking Town Centre Strategy to improve Barking Station, add commercial space, develop 4,000 new homes and create 10,000 new jobs by 2026</li> <br/> <li>▪ Provide access to training through the Adult College and work with the borough's other education providers to increase skills amongst the adult population.</li> <br/> <li>▪ Redevelop Dagenham Dock as a sustainable industrial area.</li> </ul> |  |
| Quarterly indicators   | Annual Indicators  |
| <ul style="list-style-type: none"> <li>▪ The percentage of economically active people in employment</li> </ul>   | <ul style="list-style-type: none"> <li>▪ The percentage of working age population with no qualifications</li> <li>▪ The percentage of working age population qualified to at least Level 4</li> <li>▪ Median weekly earnings for full-time workers living in the area</li> <li>▪ The percentage of working age people on out of work benefits</li> </ul> |

| A well run organisation   |                   |
|---|-------------------|
| Key priorities  |                   |
| <ul style="list-style-type: none"> <li>▪ Continue to provide a range of day to day services and effective behind the scenes support to ensure we meet both our legal responsibilities and the needs of the community.</li> <li>▪ Focus on ensuring that we implement innovative ways of working through our IT and customer access strategies enabling quicker and easier access to our services for customers and more efficient ways of working for our staff.</li> <li>▪ Ensure that our workforce are equipped with the skills and knowledge to succeed and are motivated and managed to perform at their best</li> <li>▪ Implement the budget savings agreed for the coming year, completing restructuring in services and management teams.</li> </ul>  |                   |
| Quarterly indicators  | Annual Indicators |
| <ul style="list-style-type: none"> <li>▪ The percentage of Council Tax collected</li> <li>▪ The percentage of rent collected</li> <li>▪ The time taken to process Housing Benefit / Council Tax benefit new claims</li> <li>▪ The time taken to process Housing Benefit / Council Tax benefit change events</li> <li>▪ The percentage of land that has unacceptable levels of litter</li> <li>▪ The percentage of household waste recycled and composted</li> <li>▪ The average number of days lost due to sickness absence</li> <li>▪ The percentage of complaints responded to within deadline</li> <li>▪ The percentage of member enquiries responded to within deadline</li> <li>▪ The percentage of employees who would recommend the Council as a good employer</li> <li>▪ The current revenue budget account position (over and under spend)</li> <li>▪ The percentage of the planned in year capital programme delivered in year</li> </ul> |                   |